## PRINCETON CLAIMS MANAGEMENT

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PCM offers its services to participants in the NJHA Unemployment Compensation Trust Fund as well as on a fee-for-service basis.



760 Alexander Road, Princeton, New Jersey 08540

For more information please contact: LuAnne M. Frascella, Senior Director (609) 936-2207 | Ifrascella@njha.com www.njha.com/business-services Protecting healthcare organizations from excessive unemployment costs is Princeton Claims Management's forte – they've conclusively won nine out of every 10 unemployment claims hearings for New Jersey hospitals for more than a decade. PCM's dedicated professionals have comprehensive knowledge of the healthcare industry and unemployment law and directly maintain unemployment forms for many of New Jersey's hospitals, provide expert representation at unemployment hearings and skillfully negotiate through the many obstacles that can arise along the way.

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## **PROGRAM HIGHLIGHTS**

- Maintains a track record of a 90 percent rate of favorable decisions for the employer
- Offers more than 90 years of collective staff experience
- Concentrates solely on healthcare cases
- Advocates on behalf of New Jersey hospitals interests in the Legislature
- Offers prehearing counseling to employers
- Monitors claims
- Arranges free, informal, on-site workshops on unemployment law
- Provides expert representation at unemployment hearings
- Manages a trust fund that provides a cost-effective method of financing your unemployment expenses

## **TESTIMONIALS**

"Shore Medical Center has been a member of the NJHA Unemployment Compensation Reserve Fund since its inception in 1972. Our favorable decisions have been 90% or higher with the continued support of the staff at Princeton Claims Management. Due to their professionalism, time sensitivity, credibility and knowledge, Shore Medical Center has received the support needed to gain positive outcomes. Their expertise has guided us through preparation, hearings and appeals, allowing us to synchronize best practices with our staff."

"My experience with Princeton Claims over the past twelve years is summed up by the Tina Turner tune "Simply the Best"! PCM's service is efficient, timely, accurate and knowledgeable and consistently yields superior results. The entire staff is excellent and all the employees understand the true meaning of customer focus, knowledge and superb professionalism."